



CRUMDALE
— PARTNERS —

Pharmacy Care Coordinator

Workplace type: Hybrid

Job type: Full-time

About Crumdale Partners:

Crumdale Partners is a diversified insurance firm providing custom, self-funded healthcare solutions to a limited distribution network of brokers, consultants, and agents nationwide. Ranked on the Inc. 5000 Fastest Growing Companies and Best Workplaces, we leverage industry expertise, superior talent, data analytics, and a disruptive mindset to manufacture, underwrite, and administer agile, transparent, and cost-saving solutions. We optimize the fragmented health benefits supply chain to reduce health benefit costs and create better outcomes for employers and employees.

At Crumdale, people come first. We strive to make a positive impact on the people we serve. We believe this starts with the passion and purpose of our team. Our company culture is rooted in alignment, innovation, and integrity.

About the Job:

At Crumdale our mission is to bring innovative, independent, and transparent health, wellness, and cost containment solutions directly to employers and through brokers in our exclusive partner network. Crumdale's proprietary access and process puts the right vendors in place, holds vendors accountable, lowers costs, and produces better outcomes.

We bring together innovative, independent, and transparent health and wellness solutions for employer groups at lower costs while creating better outcomes for employees and their families. We leverage our extensive industry experience and relationships to partner with cutting edge innovators and thought leaders. We set ourselves apart through our commitment to the latest technology and techniques to deliver health, wellness, and cost containment nationally. We provide employer groups and our broker network with the ability to hold providers accountable, remove conflicts of interest, and deliver superior solutions in a transparent way.

We are looking for a Pharmacy Care Coordinator who will oversee ongoing solutions to support patients/employees/ groups. This position will help members access medications through innovative programs. The Pharmacy Care Coordinator will handhold the member throughout the process and will contact pharmacies, PBMs, health care providers, and/or other vendors in the pharmacy ecosystem on the member's behalf to gather information.

Responsibilities:

- Responsible for ongoing pharmacy sourcing solutions
- Serve as an advocate for patients to ensure continued access to medication
- Act as members main point of contact for all pharmacy sourcing programs



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- Ensure appropriate and effective communication between patients, pharmacists, employers, PBMs, and health care providers
- Documentation of all interactions and progress through programs
- Researching various available pharmacy programs
- Assisting in obtaining prior authorizations for specialty medications
- Billing third party insurance on behalf of patients
- Researching various financial assistance programs
- Other related tasks and duties as may be assigned

Requirements:

- Pharmacy Technician Certification or willingness to obtain in the next 3 months
- Bachelor's degree or equivalent experience is a plus
- 2+ years of patient advocacy experience
- Patient service oriented
- Understanding of medical and health insurance terminology
- Attentive to detail and strong clinical documentation skills
- Well spoken
- Proficient in Excel and Outlook
- Want to go the extra mile to help others/clients
- Effective and efficient communicator
- Bilingual is a plus but is not necessary

Benefits:

- Medical Insurance
- Vision Insurance
- Dental Insurance
- 401(k)
- Disability Insurance